



Stephenson Memorial Library

761 Forest Road
Greenfield, NH 03047
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SML-POL-17: Animals in the Library

13: B: 1- Animals or pets are prohibited from the library building except for animals that serve as aids to handicapped persons.

Pets are not allowed in the library. While the library sometimes presents educational programs that include animals, members of the public may only enter the library with an animal if it is a service animal that requires accommodation under the Americans with Disabilities Act (ADA).

Under the ADA, a service animal is a dog that has been individually trained to do work or perform tasks for an individual with a disability. The dog must be trained to take a specific action to assist the person with a disability, and the task(s) performed must be directly related to the disability. Emotional support, therapy, comfort, or companion animals that have not been trained to perform a specific job or task do not qualify as service animals under the ADA.

If it is not obvious that a dog brought into the library is a service animal, a staff member may ask the following questions:

Is the dog a service animal required because of a disability?

What specific work or task has the dog been trained to perform?

A staff member attempting to ascertain whether a dog is a service animal will never ask about the nature of a person's disability.

Service animals must be under the immediate control of their handlers at all times. Service animals which are not housebroken, bark excessively, are uncontrolled, or are otherwise disruptive will be required to leave the premises. Animals may never be left unattended on library grounds. Service animals are not allowed on library furniture or fixtures, or in library baskets or carts, and must remain on the floor or be carried (as appropriate) by their handlers at all times. Misrepresenting a dog as a service animal may result in suspension of library privileges.

Adopted date unknown by Stephenson Memorial Library Board of Trustees

Reviewed August 10, 2023 by Stephenson Memorial Library Board of Trustees